

S U P E R N O V A

SALON

232 Lonsdale Ave
North Vancouver
BC V7M 2G1
604.904.8448
info@supernovasalon.com

Date:

Cancellation Policy and Non Refundable Deposits for Extra Time Appointments

Please understand that when you forget or cancel your appointment without giving enough notice we miss the opportunity to fill that appointment time, and clients on our waiting list miss the opportunity to receive services.

Our appointments are confirmed in advance because we know how easy it is to forget appointments with a busy schedule.

Since the services and time with your stylist are reserved for you personally, a deposit of **\$150.00** will be collected at the time of booking either in person or by phone.

If you give the salon 48 hours of notice in the event of a cancellation this deposit will be refunded. Otherwise it will act as a credit towards your services on the day of your appointment. This is a non refundable deposit, if you do not cancel your appointment within 48 hours or you do not show up for your appointment the deposit will not be refunded.

Please let us know if you have any questions,

Dana Lyseng
Owner and Creative Director of Supernova Salon

